## PERSONALCARE PPO

## SERVICES REQUIRING PRIOR AUTHORIZATION Pre Auth phone lines: 217-373-3998 toll free 866-557-8748

## Effective 7/1/04

Prior authorization is the process for authorizing the non-emergency use of facilities, diagnostic testing, and other health services before care is provided.

- All hospital admissions, including observation
- All admissions to Skilled Nursing Facilities or inpatient Specialty care programs such as Rehabilitation; Hospice; Mental Health & Substance Abuse
- All surgical procedures at a hospital, outpatient or surgical center
- Mental Health and Substance Abuse (outpatient services)
- Transplants
- The following outpatient diagnostics/services:
  - -PET scans
  - -MRI/MRA
  - -CT scans (effective 7/1/04)
- All pregnancy related services including but not limited to:
  - -global obstetrical care, includes 3 ultrasounds
  - -perinatologist visits
  - -ultrasounds more than 3
- Infertility services
- Chemotherapy (Off Label Use Only)
- Lesion removal in location other than office (skin tag removal not covered benefit)
- Home health care
- In Home Infusion Therapy
- Durable medical equipment; Prosthetic Devices; Orthotics
- Orthopedic devices over \$200 dispensed from the office
- Injectable medications (See attached schedule 3)
- Outpatient prescription drugs, if applicable (See attached schedules 4 & 5)